P.IVA (VAT) : 06273520822 http://www.scuolaitalianosicilia.it
Via Goethe n.45 – PALERMO-SICILIA tel.0039 3383923621

## SCHOOL RULES FOR STUDENT COURSE OR STUDY HOLIDAY RESERVATION

**A)REGISTRATION:** Students are booked only when they have completed the relevant form and paid the total amount of the course or study holiday.

**B) SICILIA ITALIAN LANGUAGE** SCHOOL the school undertakes to respect what is indicated in the study holiday package and in the educational program that was sent by email and that you will find a copy on the first day of the course. Guided tours are included in the lesson hours, as indicated in the educational programs.

**C) ACCOMMODATION SUBSTITUTIONS:** Students who choose a holiday package will choose a type of accommodation that cannot be replaced without paying the penalty of the booked accommodation and the full amount of the new accommodation chosen.

**D) REFUNDS:** In the event that students cancel the study holiday or the single course, the amount paid of 50% or the total will not be refunded. The course remains available within 12 months from the booking date. (Availability to be verified). If you cancel one week before arrival, the school can always complete the course within and no later than six months. The school does not issue refunds for reasons that do not concern the school itself. If the school regularly holds lessons as scheduled, no refund can be made. . Regarding deposits paid for a study visa application, in the event that the visa is not accepted, the amount will not be lost, it will remain as a voucher without expiration.

**E) RECOVERY OF LESSONS**: in the event that students do not attend lessons on the days and at the times established in the calendar, or for reasons that do not concern the school, the hours of lessons will not be recovered or refunded. in the event that students do not attend lessons on the days and at the times established in the calendar, or for reasons that do not concern the school, the hours of lessons will not be recovered or refunded.

**F) CANCELLATIONS, DELAYS, FAILURE TO ATTEND, CONVERSION OF LESSONS:** No complaints will be accepted for the unforeseen refund of the price of the Italian course in the event of cancellation, late arrival and failure to attend. Group courses cannot be converted into individual lessons.

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## G) DAMAGE TO THE SCHOOL OR SCHOOL EQUIPMENT

For any damage caused to objects and tools used or to anything else present in the school, the student is required to compensate and reimburse the damaged amount.

## H) PRIVACY AND AUTHORIZATION

The student authorizes the processing of personal data, the publication of photos and videos relating to his/her educational path on the school's web page and on social networks.

The undersigned accepts all the clauses from letter A to letter H without any exception.

Date

Director
Teresa Bevilacqua

Signature……