

SCHOOL RULES FOR STUDENT COURSE OR STUDY HOLIDAY RESERVATION

- A) **REGISTRATION:** Students are booked only when they have completed the relevant format and paid for the total amount of the course or study holiday.
- B) **SICILIA ITALIAN LANGUAGE SCHOOL** commits to respect what is indicated in the study holiday package and in the educational program that was sent by email and that you find in a copy on the first day of the course. Walking tours are included in the hours of lessons, as indicated in the educational programs.
- C) **ACCOMMODATION SUBSTITUTIONS:** Students choosing the type of package will choose a type of accommodation that cannot be replaced except if the student pay the penalty of the booked accommodation and the entire sum of the new accommodation chosen.
- D) **REFUNDS:** In the event that the students give up the study holiday or the course, the sum of 50% or of the total will not be returned. The course remains available within 12 months from the booking date. (Availability to be verified). If you cancel a week before your arrival, the school can always complete the course no later than six months. The school does not refund for reasons that do not concern the school itself. If the school carries out lessons regularly as scheduled, no reimbursement can be made.
- E) **LESSONS RECOVERY:** in the case in which the students will not attend the lessons on the days and hours established in the calendar, or for reasons that do not concern the school, the hours of lessons will not be recovered or reimbursed.
- F) **WAIVERS, DELAYS, NON-FREQUENCY, LESSONS CONVERSION:** No complaints are accepted for the not expected reimbursement of the price of the Italian course in case of waiver, late arrival, and non-attendance. Group courses cannot be converted into individual lessons.
- G) DAMAGE TO SCHOOL OR SCHOOL TOOLS**
For any damage provoked to the objects and tools used or anything else present in the school, the student must refund and reimburse the damaged amount.
- H) PRIVACY AND AUTHORIZATION**
The student authorizes the processing of personal data, the publication of photos and videos related to his or her educational path on the school web page and on social networks.

The undersigned accepts all the clauses from the letter A to the letter H without any exception.

Date
First name
Signature.....

Director
Teresa Bevilacqua.